



AF/2700

Docket: 14559


## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named Inventor:	Douglas K. Warner	
Application No.:	09/549,667	
Filing Date:	April 14, 2000	Examiner: Chen, Te Y
Title:	Usage Based Strength Between Related Help Topics and Context Based Mapping Thereof in a Help Information Retrieval System	Group Art Unit: 2171

## TRANSMITTAL LETTER

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

I hereby certify that this document is being sent via First Class U.S. mail addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this 12 day of MAY, 2003.

  
(Signature)

Dear Sir:

The following documents are enclosed in connection with the above-referenced patent application:

1. Amendment and Response ( 6 pgs. )
2. Return Receipt Postcard.

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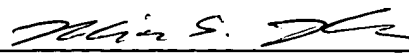
MAY 16 2003

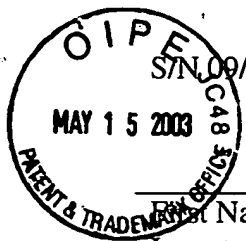
Technology Center 2100

Respectfully submitted,

DORSEY & WHITNEY LLP  
Customer Number 25763

Date: May 12, 2003

By:   
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S/N 09/549,667

Docket: 14559

12/B  
5/20/03  
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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant Named			
Inventor:	Douglas K. Warner	Examiner:	Chen, Te Y
Appln. No.:	09/549,667		
Filed:	April 14, 2000		
	Usage Based Strength Between Related Help Topics and Context Based Mapping Thereof in a Help Information Retrieval System	Group Art Unit:	2171
Title:			

## AMENDMENT AND RESPONSE UNDER 37 C.F.R. 1.116

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

I hereby certify that this document is being sent via First Class U. S.  
mail addressed to: Mail Stop AF, Commissioner for Patents, P.O.  
Box 1450, Alexandria, VA 22313-1450 on 12 this day of  
MAY, 2003.

K. R. Smith  
(Signature)

Sir:

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Technology Center 2100

In response to the final Office Action dated March 10, 2003, Applicant further amends  
the application as follows:

IN THE SPECIFICATION

Please amend the specification as follows:

On page 12, line 22, please change "203" to --503--.

The replacement paragraph of the above amendment is as follows:

On page 12, lines 22-27, the paragraph is replaced with:

Each of the help relationship records 505 may further comprise a relationship type  
field 503, which is always "HELP" type, and a relationship strength field 504, which indicates